http://www.stcloudstate.edu/its

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

New IT Strategic Plan

The IT Strategic Plan 2018 is complete and will serve as the framework that will guide decision-making and resource allocation for IT for the next three to five years. Thank you to students, faculty, staff and members of our extended campus community for participating in the development of the plan. Continued engagement will be critical to ensure IT is best supporting the campus community. Additional opportunities to connect on the IT Strategic Plan and its role in determining IT priorities and initiatives will be announced later this summer.

Key IT Contributions in FY18

The ITS team works year-round providing a variety of services to the campus community. Some significant contributions that supported the University's strategic goals or offered campus-wide efficiencies last fiscal year included:

- Completing the five-year implementation of the new St. Cloud State University website, providing a consistent look, updated content and greater usability for the students and campus community
- Modernizing the IT infrastructure resulting in enhanced information security and operational efficiencies, including savings for the University through reduced data center heating and cooling costs
- Improving audio visual capabilities in classrooms and auditoriums including sound system replacement, projector installations and academic wireless microphone system upgrades
- Implementing a new IT project request process for greater strategic prioritization and communication, and providing support for campus-wide projects including the EAB Student Success initiative, Campus Card, Genetec security system and Windows 10
- Advancing the wireless environment for the community through network enhancements on campus and upgraded firewalls for SCSU's Plymouth location and the Minnesota Highway Safety and Research Center
- Providing local communication, training and IT support for statewide D2L Brightspace cloud-migration and domain change initiatives
- Partnering with multiple units on campus to provide numerous information technology and academic technology services, trainings and event planning
- Handling over 14,000 technical support incidents and requests between July 1, 2017 and June 30, 2018

Improved Technology in Stearns Hall

ITS has partnered with Residential Life to support competitively affordable housing options for students through technology updates in the re-envisioned Stearns Hall, "Simply Stearns." New wireless access points and an Ethernet port in each suite will allow Stearns Hall residents to experience faster speeds and the ability to connect more devices without impacting performance, similar to the other campus residential halls.

Did You Know?

To ensure accessibility of your D2L Brightspace content, you can use the Accessibility Checker within the HTML Editor bar.
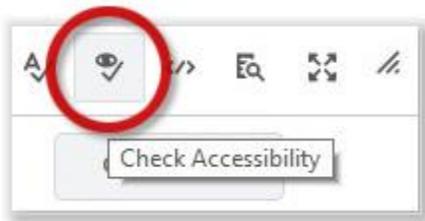
Here are seven simple tips to build more accessible content topics with the help of Accessibility Checker.

IT Support Tip

St. Cloud State visitors including incoming students and their families, camp participants and conference attendees can easily connect to Wi-Fi through the SCSU_Public network. Please share this information with your visitors during summer events on campus.

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St. Cloud State University,
a member of Minnesota State