



INFORMATION
TECHNOLOGY SERVICES
ST. CLOUD STATE UNIVERSITY

EMPLOYEE NEWS & INFORMATION

JUNE 2018

<http://www.stcloudstate.edu/its>

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

IT Support for Incoming Students



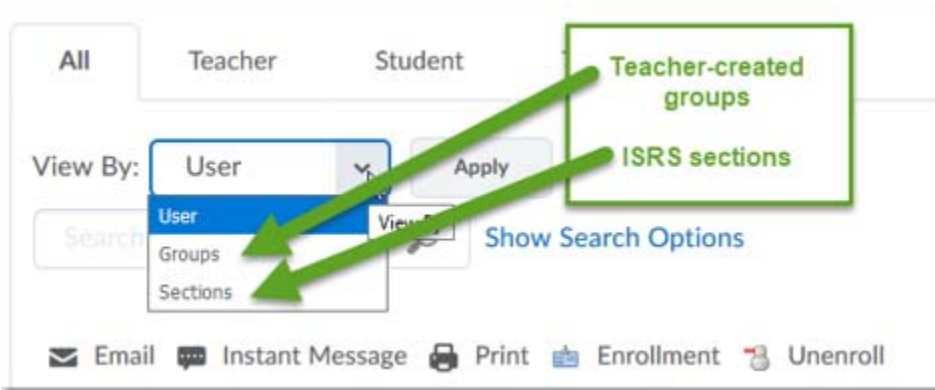
Advising and Registration Days is an important opportunity for our students to benefit from the technology services our University has to offer. ITS has partnered with several campus units to support up to 115 incoming students and their families during each A&R Day. On the front lines, our team provides direct technology support and guidance to incoming students and their families. Behind the scenes, ITS delivers process improvement and automation services, implements University branding through customized presentations and ensures that our technical services are effective.

Campus Printing Upgrades

Our Systems Administration team completed a yearlong printing upgrade initiative to ensure printing software is compatible with modern computer operating systems and to provide a stable and secure printing environment for our campus. St. Cloud State University maintains a fleet of nearly 400 printing devices, which are located in every campus building and used by students and by every department.

D2L Sections vs. Groups

D2L Brightspace now automatically enrolls students into “sections” instead of “groups” to help differentiate automatic course enrollments (sections) from manually created groups (groups). In the class list, use the “View By” tool to filter user lists by “Groups” and “Sections”.



Instructors using group release conditions or group discussions, or those seeking more information on this update, please see [Knowledge Article #1900](#) (login with [StarID@minnstate.edu](#)) for detailed information or contact D2L@stcloudstate.edu if you have questions.

Did You Know?

You can access resources for Windows 10 support anytime by connecting to [Windows 10 Help](#). As always, your primary technician or HuskyTech staff can assist if you have additional questions.

IT Security Tip

If you suspect theft or loss of a technology device used for University business (such as a laptop or thumb drive), please take the following steps as soon as possible:



1. Notify your immediate supervisor
2. Notify Public Safety
3. Notify your primary technician or HuskyTech
4. Notify IT Security (itsecurity@stcloudstate.edu)

If the theft or loss happened off campus, please also report to the local authorities (lost and found, airport police, etc.).
