



INFORMATION
TECHNOLOGY SERVICES
ST. CLOUD STATE UNIVERSITY

EMPLOYEE NEWS & INFORMATION

AUGUST 2020

[ITS Newsletter Archives](#)

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

Bring Huskies Home: Classroom Space Upgrades

In order for our faculty and students to return to campus in a flexible classroom environment this fall, all [electronic classrooms](#) are being upgraded with equipment for Zoom compatibility, including wireless mic base stations and USB-based document cameras, in time for the start of fall semester. Further communications, including classroom demo/training opportunities during Convocation, will be shared.

We encourage you to start planning early, and we are here to help! Contact your technician, the Academic Technologies Team (att@stcloudstate.edu) or [HuskyTech](#) for questions or assistance about classroom technology or other technology needs as you prepare for fall semester. Also, please watch the [Bring Huskies Home Classroom Spaces page](#) for more information, and check out the new [SCSU best practices for teaching and learning through Zoom infographic](#) as you prepare upcoming fall courses utilizing Zoom.



Temporary Freeze on Nonessential Change Requests



In an effort to limit service disruption during semester start and to align with System Office best practices, ITS will freeze changes to applications, systems, servers and networks that are not essential for business operations on Monday, August 17th, through Wednesday, September 2nd.

If you have a request for a nonessential change to an ITS-hosted system or service (e.g. look and feel modifications), please contact huskytech@stcloudstate.edu prior to or after the freeze.

Support Student Learning through Captioned Materials



Captions help students who are hard of hearing, improve comprehension for English Language Learners and those with cognitive challenges, and support viewing in sound-sensitive environments.

To request captions for instructional materials for fall semester 2020 or spring semester 2021, please fill out the [online captioning request form](#) or contact captions@stcloudstate.edu for more information.

IT Security Tip: Update Your Devices



One of the best ways to protect your devices from cybercriminals is ensuring they have the latest updates. In addition to common technologies such as computers, phones and tablets; items such as Wi-Fi routers, game consoles and other smart devices (e.g. smart TVs, garage door openers, Alexa/Google devices) need updates too.

For more information, see SANS Security Awareness' article "[The Power of Updating](#)".

Multiroom Online Gathering Guidance



Minnesota State has published guidance for [planning multiroom online gatherings](#) such as conferences, workshops, career fairs, orientations and more. The document is intended to help event organizers identify and plan for the functional and organizational components needed for hosting multiroom online gatherings.

Contact [HuskyTech](#) for technical services, support and sales.



St. Cloud State University,
a member of Minnesota State