[ITS Newsletter Archives](#)

Information Technology Services' series of monthly emails to all employees aimed at improving communications with campus about tips, information, technology updates and services offered in ITS.

ITS Organizational Structure Modernization

ITS is dedicated to engage with our campus community in a focused, agile and value-driven way. Moving the University towards lean, automated and individualized digital experiences is vital to advance the "It's Time" initiative and provide a seamless customer experience. Access to cloud services, academic tools and information external to campus means our critical infrastructure is more important than ever. Our new [organizational structure](#) is built around these critical drivers and we look forward to enhancing our support for campus IT priorities including integration, security and excellent user experiences.

IT Software Renewals

A majority of software and maintenance renewals occur during the first two months of each fiscal year and allow for continuity of many services and systems. If you have questions about software renewal, please contact ITSPurchasing@stcloudstate.edu.

Did You Know: Prioritized Campus Projects

You can get updates about the top prioritized IT projects anytime through the [ITS Services Projects](#) reporting page.

ITS continually receives requests for projects, enhancements and digital automation. The requests are prioritized collaboratively with key stakeholders and with consideration for University priorities including "It's Time", enrollment, retention and revenue generation.

IT Security Tip: Protect Your Personal Files from Ransomware

Ransomware has been such a growing issue in cybersecurity for the last few years that the U.S. Department of Justice announced that ransomware attacks are going to get similar priority as terrorism. These increased efforts led to an effective response to the Colonial Pipeline ransomware attack, including the recovery of millions of dollars.

You can protect your personal files from ransomware with Microsoft OneDrive's ransomware detection and recovery, included with either Microsoft 365 Family or Personal plans.

IT Support Tip: Accessing Network Folders on Windows 10

When using shortcuts to access departmental network folders on a Windows 10 device, select the "This PC" option instead of selecting "Network". If you select "Network", you will get a message that network discovery is turned off. If you continue to have issues, see the Missing Network Drives knowledge base article for troubleshooting instructions.

Contact HuskyTech for technical services, support and sales.

MINNESOTA STATE | St. Cloud State University, a member of Minnesota State